

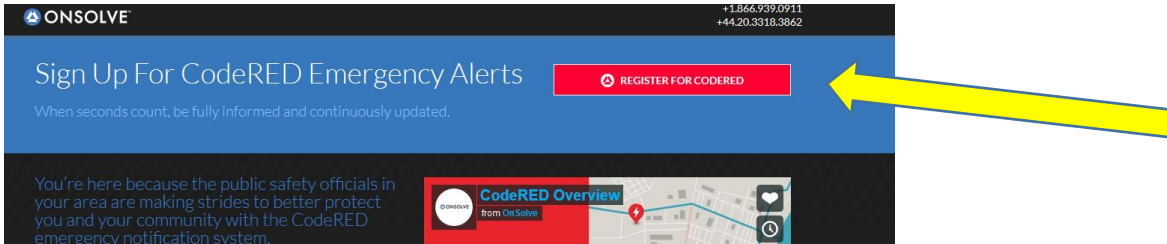


How to Sign up for Code Red Notifications

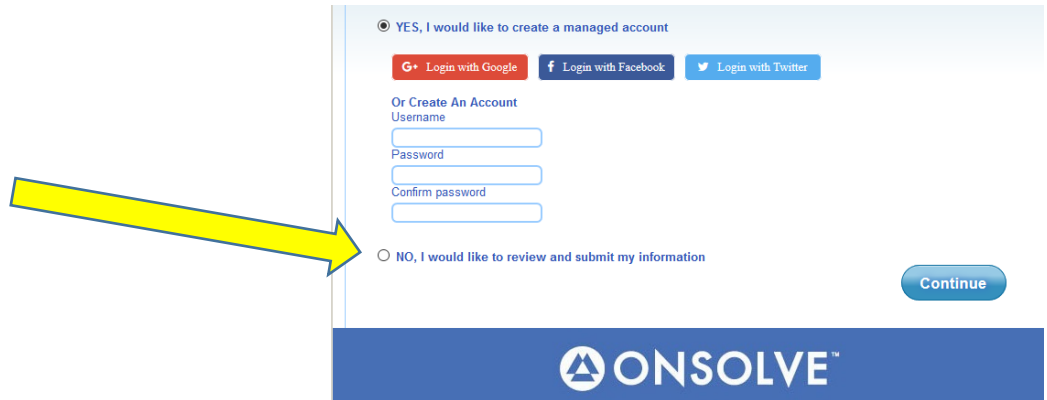
On a Computer (instructions for using your smartphone are at the bottom)

Go to <https://www.onsolve.com/landing/sign-up-for-codered-emergency-alerts/>

Click on the “Register for CodeRed” button



Click in the circle for “No, I would like to review and submit my information”

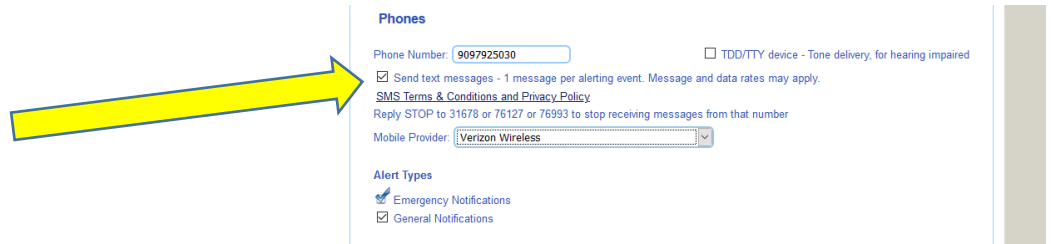


Then click on the “Continue” button

Enter your First Name, Last Name, and address with zip code, and phone number (NO P.O. BOXES!)



If you want to receive text message alerts click the box by “Send text messages”, then select your cell phone company from the list



Phones

Phone Number: TDD/TTY device - Tone delivery, for hearing impaired

Send text messages - 1 message per alerting event. Message and data rates may apply.
[SMS Terms & Conditions and Privacy Policy](#)

Reply STOP to 31678 or 76127 or 76993 to stop receiving messages from that number

Mobile Provider:

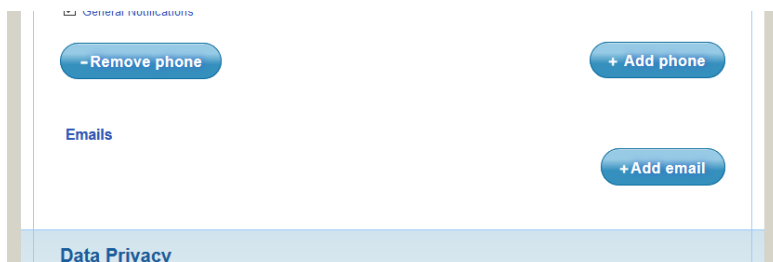
Alert Types

Emergency Notifications

General Notifications

If you want add additional phone numbers for the address, click “Add Phone”

If you want to also receive alerts by email, click “Add Email” then enter the email address

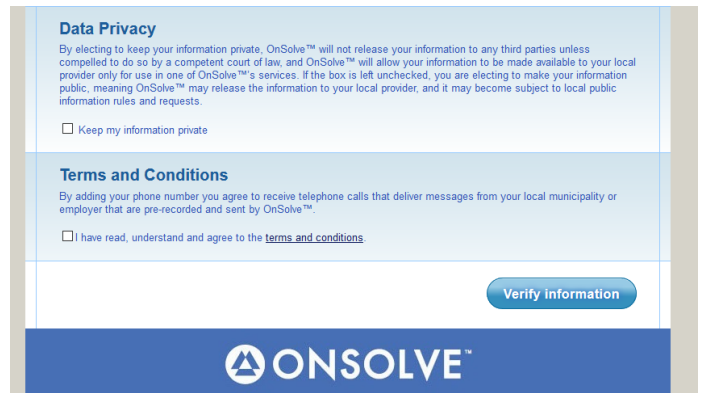


General Notifications

Emails

[Data Privacy](#)

Click the Data Privacy and Terms and Conditions boxes, then click “Verify Information”



Data Privacy


By electing to keep your information private, OnSolve™ will not release your information to any third parties unless compelled to do so by a competent court of law, and OnSolve™ will allow your information to be made available to your local provider only for use in one of OnSolve™'s services. If the box is left unchecked, you are electing to make your information public, meaning OnSolve™ may release the information to your local provider, and it may become subject to local public information rules and requests.

Keep my information private

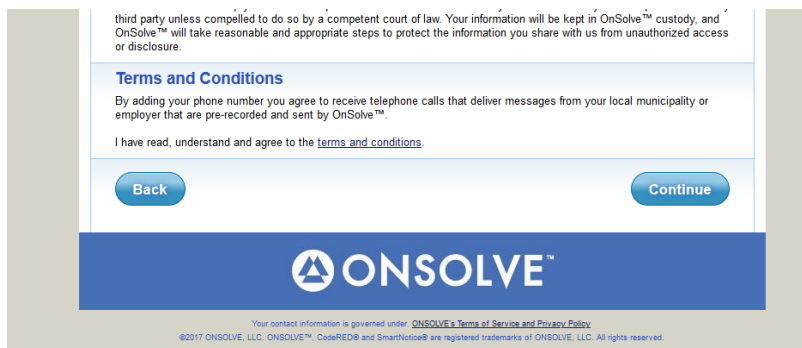
Terms and Conditions

By adding your phone number you agree to receive telephone calls that deliver messages from your local municipality or employer that are pre-recorded and sent by OnSolve™.

I have read, understand and agree to the [terms and conditions](#).



At the bottom of the next page, click “Continue”




third party unless compelled to do so by a competent court of law. Your information will be kept in OnSolve™ custody, and OnSolve™ will take reasonable and appropriate steps to protect the information you share with us from unauthorized access or disclosure.

Terms and Conditions

By adding your phone number you agree to receive telephone calls that deliver messages from your local municipality or employer that are pre-recorded and sent by OnSolve™.

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Your contact information is governed under [OnSolve's Terms of Service and Privacy Policy](#)
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You're all set!

Using Your Smartphone

Tap on the app store icon (Galaxy Store, iPhone App Store, etc)

Search for “Code Red Alert”

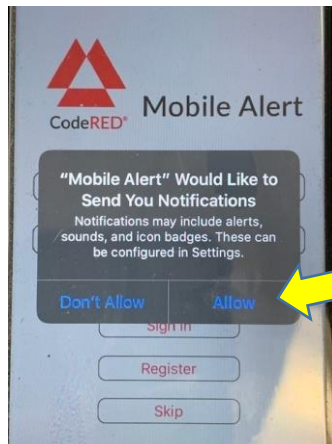


The correct app has this logo: and will be called “CodeRED Mobile Alert”

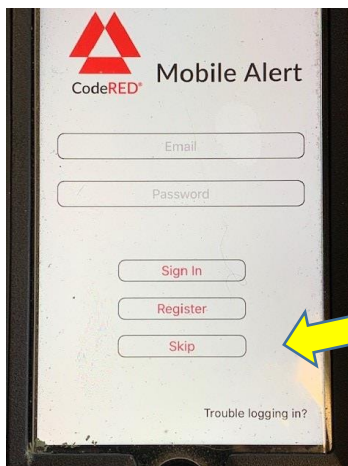
Download the app



When you open the app, you will see a message asking if you want to receive notifications: tap “Allow”

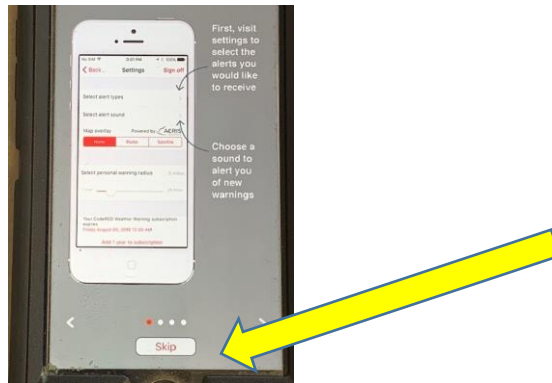


Next you can either register for an account or click the “Skip” button to sign up for alerts without an account. Registering is NOT required to receive notifications!

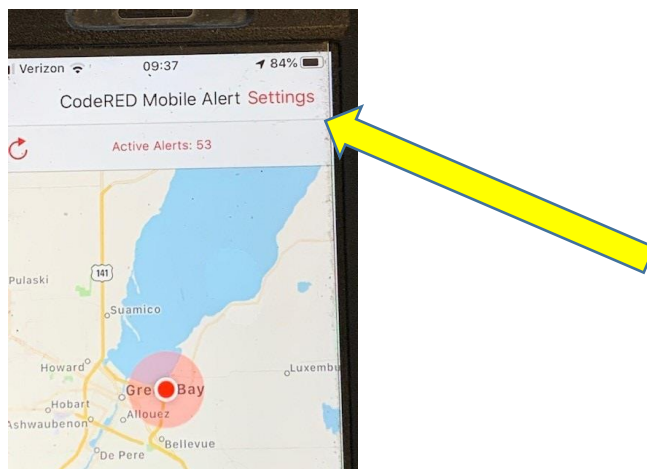


If you don't register you will see another message bugging you to register; just tap "Later" (yeah, it's annoying).

Now you will see the tutorial/instructions screens. Either look through them or tap "Skip"



To adjust the Alert Type, Alert Sound, or Radius tap on the "Settings" icon in the upper-right corner.



The app automatically sets up "Emergency", "Community", and "Missing Person" alert types for you, but you can change these if you wish.

After you finish adjusting the settings, tap "Back" at the top-left of the screen.

You're all set!