Mission: Green Bay Metro is committed to providing safe and dependable transportation to jobs, schools, medical services, and other destinations.

General Terms and Conditions
Green Bay Metro is not responsible for and will not replace lost or stolen passes. Refunds and/or exchanges will not be given for passes. One person per bus pass.

Fare Information

<table>
<thead>
<tr>
<th>Fixed Route Bus &amp; Microtransit</th>
<th>Fare</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adult (18 and above) Cash</td>
<td>$2.00</td>
</tr>
<tr>
<td>Adult One-day Pass</td>
<td>$4.00</td>
</tr>
<tr>
<td>Adult Weekly Pass</td>
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<tr>
<td>Adult 30-day Pass</td>
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<tr>
<td>Student (K-12) Cash</td>
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<tr>
<td>Student One-day Pass</td>
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<tr>
<td>Student 30-day Pass</td>
<td>$25.00</td>
</tr>
<tr>
<td>Reduced Cash</td>
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</tr>
<tr>
<td>Reduced One-day Pass</td>
<td>$2.00</td>
</tr>
<tr>
<td>Reduced 30-day Pass</td>
<td>$29.00</td>
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</table>

<table>
<thead>
<tr>
<th>Paratransit Services</th>
<th>Fare</th>
</tr>
</thead>
<tbody>
<tr>
<td>Origin to Destination</td>
<td>$4.00</td>
</tr>
<tr>
<td>Agency</td>
<td>$19.00</td>
</tr>
</tbody>
</table>

Note: Day passes are only sold on the bus

E-Fare Options – Purchase fares via E-Fare App or Tap-N-Go Card. Scan this QR code for more information.

Free Fare – all Packers Game Day Routes and Routes #6 and #9 are free due to the partnership with the Green Bay Packers.

Reduced Fare - people who are age 65 and older, Medicare recipients, and individuals with qualifying disabilities can pay a reduced fare when presenting a Medicare card, photo ID, or a Green Bay Metro Reduced Fare ID to the driver upon boarding.

Student Fare - Students who are K-12 can pay the student fare. Students must show school ID when boarding.

Disabled American Veterans - American veterans who display a Department of Veterans Affairs Service Connected identification card (an SC card) may ride the fixed route system and microtransit for free.

GBM LIFT Program - A self-certifying low-income fare program that allows riders a maximum of four day passes per month. Passes cannot be used consecutively. The number of passes available is on a first come, first serve bases and are limited based on quantity approved by the Green Bay Transit Commission. For more information contact our Mobility Coordinator at (920) 448-3450.

Transfers
Green Bay Metro does not issue transfers. Instead, a one-day pass may be purchased while boarding the bus. One-day passes are valid only on the day of activation and can be used for unlimited bus and microtransit rides.

Paratransit and Reduced Fare Program
For information about the Paratransit Program and Reduced Fare Program, contact Green Bay Metro at 920-448-3450 or www.greenbaymetro.org.

Reasonable Modification
Green Bay Metro will honor and accommodate any reasonable modification to service as long as the request 1) does not fundamentally alter the service; 2) does not create a direct threat to the health and safety of others; and 3) is not necessary to permit the passenger to use the services for their intended purpose (nondiscriminatory). Such modifications should be made in advance to properly consider and plan for such modification but may be made to the driver at the time of boarding.

Packers Game Day Routes
Schedules are available at the Transit Center or by visiting www.greenbaymetro.org.

Packer Game Day routes operate on all home games.

Days of Service
Green Bay Metro operates Monday through Saturday, except on the following holidays:
New Year’s Day Thanksgiving Day Labor Day Independence Day Memorial Day Christmas Day
Reduced schedule on Good Friday, Christmas Eve and New Year’s Eve.

Sales Outlets
30-day passes are available at the following sales outlets:
- El Ranchito Mexican Mart
  204 S. Webster Ave. – Green Bay
- University Market
  2080 University Ave. – Green Bay

Planning Your Trip
The schedules in the guide identify each route’s weekday, Saturday schedule, and other helpful information. The guide also contains maps of the entire fixed route system and the limited route schedules are summarized near the end of the guide. You can also use the Trip Planner on our website or contact our customer service representatives at 920-448-3450.

Upon Request Service
Metro offers service upon request to:
- Wildlife Sanctuary
- Carle Ln at Timber Ln

Please call (920) 448-3450 at least 15 minutes prior to your pick-up time so arrangements can be made.

Questions about Riding the Bus?
Visit the Green Bay Metro’s webpage at www.greenbaymetro.org or contact Customer Service at 920-448-3450.

Telecommunications Relay System
For Voice Telephone service call 1-800-947-6644 or for TTY Text Telephone (telephone for the hearing impaired) service call 1-800-947-3529.

Boarding the Bus
Wait at the assigned bus stop and when you see the bus approaching, step near the curb and raise your hand to let the driver know you want to board the bus. After the bus stops, allow exiting passengers to get off the bus before you board. Swipe your card or insert the appropriate fare. Be careful when walking to take your seat.

All Green Bay Metro buses are wheelchair accessible.

While on the Bus
Green Bay Metro is a public service and all of our riders have a right to a safe and pleasant ride on a clean bus. While on the bus, please be considerate of other riders.
- Please reserve front seats for elderly and disabled riders.
- Shoes and shirts must be worn at all times.
- Pets permitted must be secured in a pet carrier small enough to fit on a passenger’s lap.
- Smoking, food, and beverages are not allowed on the bus.
- Please do not litter on the bus or around bus shelters.
- Do not use loud or offensive language.
- No fighting or roughhousing is allowed on the bus.
- Do not put your feet on the seat, on the back of the seat in front of you, or against the wall.
- No weapons allowed (unless by state law).

Connections
Green Bay Metro makes every effort to ensure route-to-route connections, but Metro cannot guarantee time because heavy traffic and poor weather conditions occasionally delay the buses.

Exiting the Bus
When the bus is within one block of your destination, signal the driver by pulling the cord or pushing the strip between the windows. Please signal only once and remain seated until the bus has stopped. Riders with disabilities can request the driver to let them know when their destinations are approaching.

It is recommended that you use the front door to exit the bus. Once you are off, move away from the bus. For your safety, please do not walk along the side of the bus after exiting and wait for the bus to pull away before crossing the street.

Rules of Conduct Policy
Available at www.greenbaymetro.org.

Title VI
For more information please visit our website at www.greenbaymetro.org or call 920-448-3450.

Lost & Found
Items are collected from buses at the end of service each day. Inquiries of lost items can be made by emailing GBMLost-Found@greenbayi.gov or calling 920-448-3450.
Bikes on Buses
Green Bay Metro has bike racks on its buses. The racks hold two bicycles and are easy to use. There is no extra charge for taking your bike on the bus. One way to learn to use the racks is to practice while a bus is waiting at a transfer point or time point. Ask the driver for permission.

Unloading your bike
Tell the bus driver you need to unload your bike before you approach your stop. Unload your bike from in front of the bus or from the curb, not from the street. Raise the support arm off the tire. Move the support arm down, out of your way. Lift your bike out of the rack. Fold up the bike rack if there is no other bike in the rack.

Safe Stop Program
Are you experiencing concerns with your bus stop? Please let us know so we can address them. Call 920-448-3450 or email: metroinfo@greenbaywi.gov

Quantum Wheelchair Securement

1) Board the bus & the operator will turn the system on
2) Back into the ADA location (Back board)
3) Push the passenger signal on the seat bottom next to the stop request
4) Quantum securement will do a light squeeze on your mobility device. Operator will confirm.
5) If requested operator will assist with the occupant restraint

GBM Apps are available from the App store or Google play.

Visit us at www.greenbaymetro.org or scan this QR Code to visit our website.

Frequent Destinations

<table>
<thead>
<tr>
<th>Route 1</th>
<th>Pink</th>
<th>Route 8</th>
<th>Green</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Bellin Hospital</td>
<td>- St. Vincent Hospital</td>
<td>- Aging &amp; Disability Resource Center</td>
<td>- Ashwaubenon High School</td>
</tr>
<tr>
<td>Route 2</td>
<td>Orange</td>
<td>Route 9</td>
<td>Gold</td>
</tr>
<tr>
<td>- Bay Beach</td>
<td>- Nicolet Elementary</td>
<td>- Aging &amp; Disability Resource Center</td>
<td>- Ashwaubenon Village Hall</td>
</tr>
<tr>
<td>Zippin</td>
<td>- Conewau High School</td>
<td>- Bay Park Square Mall – Transfer Point Zone 2 &amp; 3</td>
<td>- Bay Park Square Mall – Transfer Point Zone 2 &amp; 3</td>
</tr>
<tr>
<td>Route 3</td>
<td>Silver</td>
<td>- Brown County Court House</td>
<td>- Brown County Court House</td>
</tr>
<tr>
<td>- ASPIRO - Stiles</td>
<td>- New Community Shelter</td>
<td>- Brown County Library - Central</td>
<td>- Brown County Library - Central</td>
</tr>
<tr>
<td>Route 4</td>
<td>Blue</td>
<td>- Salvation Army</td>
<td>- DMV</td>
</tr>
<tr>
<td>- ASPIRO - Dousman</td>
<td>- Ki Center</td>
<td>- Green Bay City Hall</td>
<td>- Job Center</td>
</tr>
<tr>
<td>Route 5</td>
<td>Yellow</td>
<td>- House of Hope</td>
<td>- People Ready</td>
</tr>
<tr>
<td>- Ki Center</td>
<td>- Ki Center</td>
<td>- Salvation Army</td>
<td>- Post Office</td>
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<tr>
<td>Route 6</td>
<td>Red</td>
<td>Route 10</td>
<td>Plum</td>
</tr>
<tr>
<td>- ASPIRO - Dousman</td>
<td>- Social Security Admin</td>
<td>- OPS</td>
<td>- Brown County Library - East</td>
</tr>
<tr>
<td>Route 7</td>
<td>Lime</td>
<td>Route 11</td>
<td>Sky</td>
</tr>
<tr>
<td>- ASPIRO - Dousman</td>
<td>- St. Mary’s Hospital</td>
<td>- Goodwill</td>
<td>- Aldo Leopold School</td>
</tr>
<tr>
<td>- Bellin Hospital</td>
<td>- West High School</td>
<td>- Minoka - Hill School</td>
<td>- Bellin Hospital</td>
</tr>
<tr>
<td>- Bellin Hospital</td>
<td>- St. Vincent Hospital</td>
<td>- Pick n’ Save</td>
<td>- Brown County Library - Central</td>
</tr>
<tr>
<td>- Bellin Hospital</td>
<td>- St. Vincent Hospital</td>
<td>- Target</td>
<td>- Leonardo da Vinci School</td>
</tr>
<tr>
<td>- Bellin Hospital</td>
<td>- Salvation Army</td>
<td>- People Ready</td>
<td>- Freedom House</td>
</tr>
<tr>
<td>1) Board the bus &amp; the operator will turn the system on</td>
<td>- Salvation Army</td>
<td>- Post Office</td>
<td>- Festival Foods</td>
</tr>
<tr>
<td>2) Back into the ADA location (Back board)</td>
<td>- Salvation Army</td>
<td>- St. Vincent Hospital</td>
<td>- Freedom House</td>
</tr>
<tr>
<td>3) Push the passenger signal on the seat bottom next to the stop request</td>
<td>- Salvation Army</td>
<td>- Transfer Point Zone 3</td>
<td>- Festival Foods</td>
</tr>
<tr>
<td>4) Quantum securement will do a light squeeze on your mobility device. Operator will confirm.</td>
<td>- Salvation Army</td>
<td>- St. Vincent Hospital</td>
<td>- Manna For Life</td>
</tr>
<tr>
<td>5) If requested operator will assist with the occupant restraint</td>
<td>- Salvation Army</td>
<td>- Transfer Point Zone 3</td>
<td>- ASPIRO - Stiles</td>
</tr>
<tr>
<td>1) Board the bus &amp; the operator will turn the system on</td>
<td>- Salvation Army</td>
<td>- Transfer Point Zone 3</td>
<td>- ASPIRO - Dousman</td>
</tr>
<tr>
<td>2) Back into the ADA location (Back board)</td>
<td>- Salvation Army</td>
<td>- Transfer Point Zone 3</td>
<td>- ASPIRO - Dousman</td>
</tr>
<tr>
<td>3) Push the passenger signal on the seat bottom next to the stop request</td>
<td>- Salvation Army</td>
<td>- Transfer Point Zone 3</td>
<td>- ASPIRO - Dousman</td>
</tr>
<tr>
<td>4) Quantum securement will do a light squeeze on your mobility device. Operator will confirm.</td>
<td>- Salvation Army</td>
<td>- Transfer Point Zone 3</td>
<td>- ASPIRO - Dousman</td>
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<tr>
<td>5) If requested operator will assist with the occupant restraint</td>
<td>- Salvation Army</td>
<td>- Transfer Point Zone 3</td>
<td>- ASPIRO - Dousman</td>
</tr>
</tbody>
</table>

Visit us at www.greenbaymetro.org or scan this QR Code to visit our website.

Social Media and Apps
GBM Apps are available from the App store or Google play.
Route 1 Pink Line

<table>
<thead>
<tr>
<th>Day</th>
<th>Service Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monday - Friday</td>
<td>Hourly Service 6:15 AM - 8:45 PM (with the last bus departing the Transit Center at 8:15 PM)</td>
</tr>
<tr>
<td></td>
<td>Hourly Service 8:15 AM - 3:45 PM (with the last bus departing the Transit Center at 3:15 PM)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Location</th>
<th>Hourly</th>
<th>Location</th>
<th>Hourly</th>
</tr>
</thead>
<tbody>
<tr>
<td>Transit Center</td>
<td>:15</td>
<td>Abrams &amp; Amy</td>
<td>:30</td>
</tr>
<tr>
<td>Walnut &amp; Webster</td>
<td>:18</td>
<td>E Mason &amp; Bellevue</td>
<td>:33</td>
</tr>
<tr>
<td>E Mason &amp; Webster</td>
<td>:20</td>
<td>E Mason &amp; Webster</td>
<td>:36</td>
</tr>
<tr>
<td>E Mason &amp; Bellevue</td>
<td>:23</td>
<td>Webster &amp; Walnut</td>
<td>:38</td>
</tr>
<tr>
<td>Kingston &amp; Princeton</td>
<td>:27</td>
<td>Transit Center</td>
<td>:41</td>
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Route 2 Orange Zippin Line

<table>
<thead>
<tr>
<th>Day</th>
<th>Service Details</th>
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<tbody>
<tr>
<td>Monday - Friday</td>
<td>1/2 Hour Service 5:45 AM - 8:45 PM (with the last bus departing the Transit Center at 8:15 PM)</td>
</tr>
<tr>
<td>Saturday</td>
<td>1/2 Hour Service 7:45 AM - 3:45 PM (with the last bus departing the Transit Center at 3:15 PM)</td>
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</table>

<table>
<thead>
<tr>
<th>Location</th>
<th>:45</th>
<th>Location</th>
<th>:15</th>
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<tbody>
<tr>
<td>Transit Center</td>
<td>:47</td>
<td>University &amp; Baird</td>
<td>:17</td>
</tr>
<tr>
<td>Elizabeth &amp; Morrow</td>
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<td>:20</td>
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<tr>
<td>Morrow &amp; Danz</td>
<td>:53</td>
<td>:23</td>
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<tr>
<td>Deckner &amp; Danz</td>
<td>:55</td>
<td>:25</td>
<td></td>
</tr>
<tr>
<td>Danz &amp; Basten</td>
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<table>
<thead>
<tr>
<th>Location</th>
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<th>Location</th>
<th>:29</th>
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</thead>
<tbody>
<tr>
<td>Danz &amp; Eastman</td>
<td>:59</td>
<td>Eastman &amp; Irwin</td>
<td>:32</td>
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<tr>
<td>Irwin &amp; Radisson</td>
<td>:04</td>
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<tr>
<td>Webster &amp; Vanderbraak</td>
<td>:07</td>
<td>:37</td>
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</tr>
<tr>
<td>Transit Center</td>
<td>:10</td>
<td>:40</td>
<td></td>
</tr>
</tbody>
</table>
Route 3 Silver Line

Outbound
Transit Center
Broadway & Bond
Mather & Gray
Thomas & Locust

Inbound
Mather & Wilson
Broadway & Kellogg
Transit Center

Route 4 Blue Line

Outbound
Transit Center
West High School
House of Hope
St. Mary’s Hospital
ASPIRO - Dousman St.
Social Security Administration

Outbound
Transit Center
Dousman & Military
Dousman & Oneida
Dousman & Ashland
Transit Center

Map:

Deviations:
- 8:31 AM, 12:31 PM, & 3:31 PM Trip WEEKDAYS ONLY

Monday - Friday
1/2 Hour Service  5:45 AM - 8:45 PM
(with the last bus departing the Transit Center at 8:15 PM)
Hourly Service  8:15 AM - 3:45 PM
(with the last bus departing the Transit Center at 3:15 PM)

Saturday
1/2 Hour Service  5:45 AM - 8:45 PM
(with the last bus departing the Transit Center at 8:15 PM)
Hourly Service  7:45 AM - 3:15 PM
(with the last bus departing the Transit Center at 2:45 PM)

Outbound
½ Hour Hourly
Transit Center :45 :15
Broadway & Bond :50 :20
Mather & Gray :53 :23
Thomas & Locust :57 :27

Inbound
½ Hour Hourly
Mather & Wilson :00 :30
Broadway & Kellogg :05 :35
Transit Center :10 :40

1/2 Hour Service  5:45 AM - 8:45 PM
(with the last bus departing the Transit Center at 8:15 PM)
Hourly Service  7:45 AM - 3:15 PM
(with the last bus departing the Transit Center at 2:45 PM)

Outbound
½ Hour Hourly
Transit Center :15 :45
Broadway & Walnut :20 :50
Shawano & Oneida :23 :53
Shawano & Military :26 :56
Shawano & Fellows :28 :58

Inbound
½ Hour Hourly
Dousman & Military :31 :01
Dousman & Oneida :33 :03
Dousman & Ashland :36 :06
Transit Center :40 :10

1/2 Hour Service  5:45 AM - 8:45 PM
(with the last bus departing the Transit Center at 8:15 PM)
Hourly Service  7:45 AM - 3:15 PM
(with the last bus departing the Transit Center at 2:45 PM)
Route 5 Yellow Line

Hourly Service  5:45 AM - 8:15 PM
(with the last bus departing the Transit Center at 7:45 PM)

Outbound Hourly Service  7:45 AM - 3:15 PM
(with the last bus departing the Transit Center at 2:45 PM)

Monday - Friday

Hourly Service  5:45 AM - 8:15 PM
(with the last bus departing the Transit Center at 7:45 PM)
Hourly Service  7:45 AM - 3:15 PM
(with the last bus departing the Transit Center at 2:45 PM)

Outbound

Transit Center .45
Webster & Walnut .48
E Mason & Webster .50
E Mason & Bellevue .53
Lime Kiln & Debra .57

Inbound

Abrams & Amy .59
E Mason & Bellevue .01
E Mason & Webster .04
Webster & Walnut .07
Transit Center .10

Route 6 Red Line

1/2 Hour Service  5:45 AM - 8:45 PM
(with the last bus departing the Transit Center at 7:45 PM)
1/2 Hour Service  7:45 AM - 3:45 PM
(with the last bus departing the Transit Center at 2:45 PM)

Monday - Friday

1/2 Hour Service  5:45 AM - 8:45 PM
(with the last bus departing the Transit Center at 7:45 PM)
1/2 Hour Service  7:45 AM - 3:45 PM
(with the last bus departing the Transit Center at 2:45 PM)

Outbound

Transit Center .45 .15
Stuart & Adams .50 .20
W Mason & Oneida .55 .25
GB Plaza Zone 1 Transfer Point .00 .30
Western & Taylor .06 .36
Walmart - West .12 .42

Inbound

W Mason & Packerland .20 .50
W Mason & Military .28 .58
W Mason & Oneida .31 .01
Madison & Chicago .36 .06
Transit Center .40 .10
**Route 7 Lime Line**

Outbound
- 1/2 Hour Service: 5:45 AM - 8:45 PM (with the last bus departing the Transit Center at 7:45 PM)
- Hourly Service: 7:45 AM - 3:45 PM (with the last bus departing the Transit Center at 2:45 PM)

**Outbound**
- Transit Center: 15, 45
- Baird & Walnut: 20, 50
- University & Henry: 24, 54
- University & Humboldt: 29, 59
- Humboldt & Laverne: 32, 02
- Curative Connections: 36, 06
- Community Treatment Center: 38, 08
- UW-Green Bay Library: 45, 15

**Inbound**
- VA Clinic: 49, 19
- University & Humboldt: 52, 22
- University & Henry: 57, 27
- Baird & Walnut: 04, 34
- Transit Center: 10, 40

**Route 8 Green Line**

Outbound
- Hourly Service: 5:45 AM - 8:45 PM (with the last bus departing the Transit Center at 7:45 PM)
- Hourly Service: 7:45 AM - 3:45 PM (with the last bus departing the Transit Center at 2:45 PM)

**Outbound**
- Transit Center: .45
- Walnut & Washington: .49
- 9th & Norwood: .55
- 9th & Ridge: .59
- Liberty & Ridge: .04
- Ridge & Marvelle: .08
- Bay Park Zone 2 & 3 Transfer Point: .11

**Inbound**
- Ridge & Valley View: .17
- 9th & Military: .22
- 9th & Gross: .26
- 9th & Broadway: .29
- Stuart & Adams: .35
- Transit Center: .40
Route 11 Sky Line

Monday - Friday
1/2 Hour Service 5:45 AM - 8:45 PM
(with the last bus departing the Transit Center at 8:15 PM)

Saturday
1/2 Hour Service 7:45 AM - 3:45 PM
(with the last bus departing the Transit Center at 3:15 PM)

Outbound
½ Hour
Transit Center :45 :15
Monroe & Walnut :47 :17
Porlier & Webster :51 :21
Webster & St. Joseph :54 :24
Libal & Allouez :57 :27

Inbound
½ Hour
Webster near McDonald’s :01 :31

Zone 3 Transfer Point
Porlier & Jackson :04 :34
Monroe & Walnut :08 :38
Transit Center :10 :40

Limited Service Routes
All limited service routes are open to the public and regular fares are charged. The routes are subject to change.
The limited service routes operate on regular scheduled school days.

Route 71 AM
Transit Center 6:15 AM
Bellevue & Amy 6:24 AM
Debra & Abrams 6:26 AM
Lime Kiln & Verlin 6:29 AM
Verlin & Bellevue 6:32 AM
Debra & Abrams 6:37 AM
East Transfer Point 6:41 AM
Hemlock & Manitowoc 6:45 AM
Alpine & Van Beek 6:49 AM
Edison MS 6:53 AM
Preble HS 7:00 AM
Deckner & Main 7:04 AM
East HS 7:10 AM
Transit Center 7:15 AM

Route 71 PM
Transit Center 2:30 PM
Main & Abrams 2:38 PM
E Mason & Bader 2:45 PM
Depart Edison MS 2:55 PM
Vicki & Alpine 2:59 PM
Hemlock & Manitowoc 3:02 PM
East Transfer Point 3:05 PM
Preble HS 3:11 PM
Deckner & Main 3:15 PM
E Mason & Baird 3:19 PM
Depart East HS 3:21 PM
Deckner & Main 3:25 PM
Bellevue & Amy 3:29 PM
Debra & Abrams 3:31 PM
Lime Kiln & Verlin 3:34 PM
Verlin & Bellevue 3:37 PM
E Mason & Baird 3:43 PM
Webster & Crooks 3:47 PM
Transit Center 3:50 PM
Limited Service Routes
All limited service routes are open to the public and regular fares are charged. The routes are subject to change. The limited service routes operate on regular scheduled school days.

Route 75 AM
Transit Center 6:45 AM
Walnut & Washington 6:49 AM
9th & Ashland 6:54 AM
West Point & Packerland 7:03 AM
Hazelwood & Packerland 7:08 AM
Green Bay Plaza Transfer Point 7:17 AM
9th & Ridge 7:26 AM
9th & Ashland 7:30 AM
Walnut & Washington 7:35 AM
Transit Center 7:40 AM

Route 75 PM
Transit Center 2:45 PM
Walnut & Washington 2:49 PM
9th & Ashland 2:54 PM
West Point & Packerland 3:03 PM
Hazelwood & Packerland 3:08 PM
Green Bay Plaza Transfer Point 3:17 PM
9th & Ridge 3:26 PM
9th & Ashland 3:30 PM
Walnut & Washington 3:35 PM
Transit Center 3:40 PM

Limited Service Routes
All limited service routes are open to the public and regular fares are charged. The routes are subject to change. The limited service routes operate on regular scheduled school days.
Green Bay Metro (GBM) On Demand

Microtransit Overview

- Microtransit is an on demand transportation service that provides highly flexible scheduling using app-based technologies on vehicles shared with other passengers.
- Microtransit can offer service in areas where fixed route service is not warranted.
- Microtransit provides real-time information that allows passengers to coordinate seamless transfers between microtransit vehicles and fixed route buses at designated transfer points.
- Green Bay Metro contracts with Via to provide this service.

Microtransit Service Area

Hours of Operation

Mon. - Fri. (Zones 1-4): 5:45 am – 8:45 pm
Weeknights (All Zones): 8:45 pm – 10:45 pm
Sat. (Zones 1-4): 7:45 am – 3:45 pm

Contact Information

Email: support-gbm@ridewithvia.com
Phone: (920) 448-3185

Download and Ride

Microtransit Rules

Travel cannot occur between transfer points

Zone 1 utilizes transfer point at Green Bay Plaza
Zone 2 utilizes transfer point at Bay Park Square
Zone 3 utilizes transfer point at Bay Park Square or Allouez Transfer Point
Zone 4 utilizes transfer point at Walmart East

Booking a Ride

1. Create an Account. Download the GBM On Demand app from the App Store or Google Play Store and follow the simple signup steps to create an account or call 920-448-3185 to set up an account.

2. Confirm your location and set destination. Choose the pick-up option that works best for you. You may travel from zone to zone or within the same colored zone. Each zone has a corresponding transfer point should you need to connect with the fixed route system. On weeknights (8:45 pm – 10:45 pm), you may travel within any zone.

3. Click Book This Ride to confirm your ride. All vehicles are ADA accessible. If you need an ADA accessible ride, select that feature in your app or tell customer service when setting up an account on the phone.

General Information About Booking a Ride

If you do not have a smartphone, you may call 920-448-3185 to schedule a ride. Rides may also be scheduled using phones available on fixed route buses.

You may pay by cash, credit card, or showing your valid bus pass to the driver. Fares for microtransit are the same as the fixed route bus service.

Travel can occur zone to zone and within the same zone
Travel can occur between a transfer point and a zone of the same color
Mobility Management Program

What is Mobility Management?

Mobility management is an innovative approach for managing and delivering coordinated transportation services to customers.

The Mobility Coordinator is available to give a presentation to your group about the different transportation options in Brown County. Please call 920-448-3450 to schedule a presentation.

Travel Training Program

We are here to help you. The Travel Trainer will help you learn how to use the fixed route bus, microtransit, and paratransit system.

You will learn how to:

- Plan a trip
- Identify pick-up and drop-off locations
- Read a bus schedule
- Board and alight a vehicle
- Accommodate a mobility device
- Purchase a pass or fare

Contact the Travel Trainer at 920-448-3450 to schedule an appointment.

Tour of Green Bay Metro Center

Tours of the Green Bay Metro Transportation Center are available by contacting 920-448-3450.