Mobility Management of Brown County

"Creating Independence"

Transportation Options

Getting you where you want to go.

The Mobility Management Program is a partnership between Green Bay Metro, the Aging & Disability Resource Center and the Brown County Planning Department.
Call 920-448-3457 for more information.

Serving older adults and individuals with disabilities throughout Brown County.

Need a Ride?

Are you looking for ways to get to places you want to go? Are you no longer driving and have difficulty finding transportation? This guide is designed to provide transportation advice and options for people with physical limitations, older adults, and their families.

There are a variety of transportation services available in Brown County and surrounding areas. It's easy to become overwhelmed when trying to sort out all the options.

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Where should you begin?

Take a look at your situation.

- Are you unable to drive a car due to a loss of vision or physical mobility?
- Is it difficult to get to the grocery store or doctor's office?
- Do you have concerns about an aging parent's ability to drive safely?

Use this guide as your starting point.

For more assistance, specialists at the ADRC of Brown County can help.
Call **920-448-4300** Monday - Friday, 8:00 a.m. to 4:30 p.m.
300 S. Adams Street, Green Bay, WI. *After hours appointment by prior arrangement.*

Visit the ADRC website at: www.adrcofbrowncounty.org or The 211 Community Services database at: https://211wisconsin.communityos.org/211guidedsearch2

Information about the **Mobility Management Program** and **Travel Training** services can be found online at:

http://www.greenbaymetro.org/

Or call 920-448-3457.

Creating a Plan: Start With These Questions

Physical Needs:

? Are you able to get in and out of a vehicle without assistance?

? Can you get yourself to a bus stop?

? Can you get in and out of your wheelchair and into a vehicle without assistance or do you need a wheelchair lift?

? Would you be able to drive yourself if you adapted your vehicle to be more handicapped-accessible?

Types and Frequency of Trips

? Do you need a ride to work every day?

? Occasional trips to the store?

? Transportation to doctor's appointments?

? To play cards at the weekly card club get together?

Giving up driving is a big step. We recognize how hard it is and hope this booklet will provide reassurance that you can build a plan that will help you get where you want to go!

Scheduling and Convenience

? Are you willing to reserve a ride 24-48 hours in advance?

? Would you prefer to call for a ride the day you need or want to go?

Cost

? Is cost a consideration?

? Can you have cash handy?

? How many trips can you afford?

Some transportation services may be partially paid for by programs such as Medicaid or Paratransit. Others services require that you pay at the time of the service.

Different Transportation Options for Different Uses

? Consider the types of trips you will be making. You may want to consider using a number of different types of transportation for different trips. For example, you may be able to use Medical Assistance to pay for van service to the doctor's office and Paratransit for trips to the store.

Once you have considered all your needs, i.e.: physical needs, the kinds of trips you plan to take, the location of your destination, scheduling, and cost, you'll see that knowing about and using more than one transportation option will give you the most freedom of movement.

Types of Transportation: Service Options

Taxi

Taxi cab companies provide transportation services in Green Bay and surrounding areas. They do not assist with lifting passengers in or out of wheelchairs. Some will help with packages. They operate 24 hours a day and can accommodate on short notice. Most charge a flat rate up to a certain number of miles, and then an additional charge per mile after that.

Obtain a list of Transportation Options at: www.adrcofbrowncounty.org or call 920-448-4300 to have one mailed.

Green Bay Metro

The Bus

All Green Bay Metro buses are equipped with passenger ramps to accommodate wheelchairs and scooters. Passengers must be able to get to the bus stop and board and exit the bus without assistance. Reduced fares are available for people age 65 plus. To get the reduced fares Medicare recipients can show their Medicare card. Persons with a qualifying disability can obtain a reduced fare ID card available through Green Bay Metro. Applications for the reduced fare card are also available at the ADRC. Transportation is free for veterans who have a Service Connected Disability simply show your Veteran Identification Card.

Passes are required upon boarding and are available at a number of outlets in Green Bay. Call **920-448-3450** or
check the website: http://greenbaywi.gov/metrotransit/
Hours of Operation:
Monday-Friday 5:15 a.m. to 9:45 p.m.
Saturday 7:15 a.m. to 6:45 p.m.
Sunday Limited service provided on all NFL Home games
No holidays

Para-Transit

Green Bay Metro provides transportation for adults with disabilities. Rides are given to those who have been qualified as unable to use fixed route bus service for some or all trips. An application is required and can be obtained at the **ADRC 920-448-4300 or Green Bay Metro 920-448-3450** or you can complete it on-line at this link: **Green Bay Metro ADA-Paratransit Eligibility Forms.**
Trip must be within 3/4 of a mile of a fixed Green Bay route and operate within the Green Bay Metro service area. The non-agency fare is $3.00/one-way trip. One personal care attendant can ride at no additional cost. You must provide your own equipment.

Once you are approved, trips can be scheduled by calling **920-448-3185.**
Hours for rides: same as Green Bay Metro above, except no Sunday service.
Office hours are: 8:00 a.m.—5:00 p.m.

Curative Connections

Curative Connections provides low-cost transportation services for Brown County residents who are disabled and/or age 60 or over. Transportation is offered within Brown County. Trip priorities are medical transportation, work related, and nutrition related such as: grocery shopping or transportation to meal sites. Social rides are also available on a first-come, first-served basis. Drivers may assist with packages, and may help passengers up and down one step. Reservations are required 24 hours in advance. Cancellations are required at least two hours in advance.
Call **920-227-4272** for more information.
Trip Hours: Monday through Friday 8:00 am to 4:30 pm

Medicaid Van Transportation

If you are a Medicaid recipient, have a scheduled appointment to a Medicaid provider, and have no other means of transportation to your appointment, then transportation services need to be arranged through Medical Transportation Management, Inc. **(MTM) at 1-866-907-1493** at least 48 hours in advance. When calling, you will need the date and time of your appointment, name, telephone number, and address of the health care provider, and your Forward Health member identification number. However, if you live in a nursing home and receive Medicaid, the nursing home needs to call a van company directly to arrange transportation. Call the ADRC of Brown County at 920-448-4300 with questions.

Van Transportation

Several independent van companies operate in the Green Bay area. Some provide service to areas outside of Green Bay and Brown County. Transportation is provided for medical, dental, and social appointments. Assistance is provided with loading wheelchairs into and out of the van. Most charge a flat rate up to a certain number of miles and then an additional charge per mile after that. These are “private-pay” which means you pay for the service when you use it. Call the ADRC of Brown County at 920-448-4300 or the Mobility Coordinator at 920-448-3457 for further information.

Other Transportation Options

Veterans Transport

If you are a veteran with a scheduled appointment at a VA Clinic you can arrange a ride by calling DAV Transportation at **(920) 431-2641** between the hours of 9 am to 3 pm. Transport will be provided round trip to the Milo Huempfner clinic within a 20 mile radius. It is preferred that you call at least two weeks in advance. Rides are provided on a first call, first served basis. There is a daily van to the Milwaukee clinic leaving from Milo Huempfner at 6:45 am and returning after the last appointment is concluded (but no later than 3 pm). Veterans are responsible for getting to Milo Huempfner on their own for this van. Contact (920) 431-2641 for more information about attendants and mobility requirements.

Ride-Hailing

Ride-hailing is a new type of transportation service that uses technology to match riders with drivers who use their own cars. "Uber" or "Lyft" are examples of this type of service in our county. Riders download an app and register a bank or credit card account to be charged for rides. There is no cash exchanged between you and the driver. When you want a ride, you tap the app and enter the location you wish to go. You'll see the driver's picture and vehicle details and can track their arrival on a map. You must be able to transfer in and out of the vehicle yourself. Drivers use their own vehicles and may not be able to accommodate a wheelchair. Go to https://www.uber.com/cities/green-bay/ or https://www.lyft.com/cities/green-bay for more information.

Friends, Family, Neighbors, Church members, etc.

When setting up your transportation plan don't forget to explore what friends, family, neighbors, your church or club friends can do for you. Does your church have a "ride board" of people who are willing to pick you up when they go to church? How about the card club, exercise or coffee time friends—does anyone drive near your home on their way to another location? Sharing a ride is great way to get around, most people are happy to pick you up. Don't be afraid to ask. Your neighbor needs groceries just like you do, would one of them be willing to pick up a few items for you when they go? So often people just need to be asked. Go through this booklet with your family and ask them where they think they fit in your ride plan. Encourage them to be honest about when they feel they can help.

Tip for Organizing Your Ride Plan

Here's a tip for a way to organize the plan you have developed. Take a sheet of paper, notebook, or a section of your address book and compile a list of options you've selected for your ride plan. This will could make setting up rides so much easier.

Name or Company	Phone Number	Types of Rides Available for

Modifying Your Vehicle or Buying an Accessible Vehicle

If you feel comfortable driving yourself or want to consider having a vehicle for others to drive you, think about modifying your vehicle or purchasing one that is already set up for your needs. There are agencies and websites that can advise you about what equipment to look for and provide information about low-interest loan programs you might be eligible for.

Options for Independent Living, Inc.

Options for Independent Living is a local, non-profit organization that is committed to assisting people with physical or developmental disabilities to lead independent and productive lives. They provide a wide variety of services, including information and assistance regarding options for vehicle modification and/or what to include when purchasing a modified vehicle. In addition they have information about and applications for WisLoan, a low-interest loan program designed to help persons purchase Assistive Technology (AT) equipment.

Vehicle Modification and Accessible Vehicle Purchases

There is a lot to consider when modifying an existing or purchasing an accessible vehicle. Here is a list of additional resources to check out to help you make a decision that best for you.

National Mobility Equipment Dealers Association: www.nmeda.org Very helpful and interactive site. Includes videos that demonstrate how the adaptive equipment for vehicles works. Can inquire to find dealers in your area.

WisTech Assistive Technology, Wisconsin A4ALL: https://www.wisconsinat4all.com/ A searchable database set up for persons to find items that can be borrowed to try it out or purchase. State agencies, private businesses, lending programs, and individuals can list items for sale, giveaway, demonstration, or loan.

Infinitec: http://www.infinitec.org/driving Information about Driving Assessments, Car modifications, etc.

Spinal Cord Injury Network Mobility—Driving Page: http://www.uab.edu/medicine/sci/daily-living/mobility/5-daily-living/daily-living/78-driving How to videos and brochures.

Vehicle & Used Equipment Resources:
A&J Mobility, 1330 Mid Valley Drive, De Pere, WI www.aandjmobility.com
GT Mobility and Services, 844 Ontario Rd, Green Bay, WI www.gtmobility.com
Used Home Medical Equipment: www.usedhme.com

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The Mobility Management Program of Brown County operates out of the Green Bay Metro Bus Station.

Mobility Management Program of Brown County

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