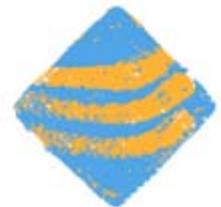


WELCOME TO
City of Green Bay

ASSIST
EMPLOYEE ASSISTANCE
PROGRAM
(EAP)



A S S I S T

An EAP Division of ERC

What is ASSIST EAP?

Empleado Assistance Program

The City of Green Bay sponsors this program to assist employees and their family members with personal concerns to promote employee wellbeing and a healthy and safe work place.



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ERC

The City contracts with ERC – a local provider our EAP services. Services are accessible at ERC’s offices in De Pere or Appleton.



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Services Provided Through the ASSIST EAP

- Professional short term counseling – 8 sessions per issue for employees, dependents and people who live in their household
- Information on and referral to community resources
- Crisis Line – 24 hours / 365 days
- Website - www.AssistERC.com
 - Self assessments
 - Helpful articles
 - Information regarding available services

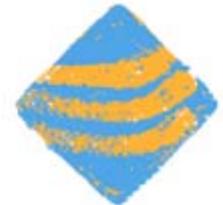


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What are the most common issues people use EAP for?



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Types of Personal Concerns

- Marriage/interpersonal relationships
- Parenting and child issues
- Emotional health concerns
- Alcohol/drug abuse/other addictions
- Grief and loss
- Financial pressures
- Job/career issues
- Health and wellness concerns
- Plus more



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ASSIST EAP Advantages

- No cost
 - Company Prepaid Benefit
 - No out of pocket expenses
 - No Insurance Record
 - Referrals as needed
- Professional Services
 - Masters level, state licensed counselors
 - Wide range of expertise



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ASSIST EAP Advantages

- Easy accessibility
- Confidential
 - State certified agency
 - HIPAA compliance
 - No information is released without the client's consent



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How to Access ASSIST EAP

- Call ERC
 - De Pere: 920-403-7600
 - Appleton: 920-993-2000
 - Toll Free: 800-222-8590
- Appointments will be arranged in a timely manner



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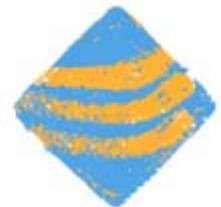
CHECK IT OUT

www.AssistERC.com

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Toll-free: 800-222-8590



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